

COMPANY ACTIONS REGARDING CFDS ON EQUITIES/INDICES

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- While trading CFDs on Shares and Spot Indices, please consider that the Company may apply reasonable measures in order to reflect the Corporate Actions of the underlying assets. This can include but is not limited to: Splits/Reverse Splits, Payments, Rights Issues, Mergers or Acquisitions etc.

- Please also note that it is the Client's sole responsibility to be aware if an upcoming corporate event is approaching that may affect the underlying securities. The Company might charge the costs associated with the underline corporate actions, depending on Client's position direction (Buy/Sell), without a notice as this has been applied directly by our Liquidity Providers to the Company.

- In relation to a dividend adjustment to be applied to the Client's account, the Client must hold an open trade at the close of the trading session on the Business Day before the ex-dividend date.

COMMUNICATION

8.1. In order to communicate with the Client, the Company may use:

- a) Trading Platform internal mail;
- b) Email;
- d) Telephone;
- f) Company News Webpage.

Contact details provided by the Client whilst opening the Trading Account or updated in accordance with following Clause will be used by the Company to contact the Client and the Client hereby agrees to accept any notices or messages from the Company at any time.

- Any communication sent to the Client (documents, notices, confirmations, statements, etc.) are deemed received if:

- a) Sent by email, within one hour after emailing it;
- b) Sent by Trading Platform internal mail, immediately after sending it;
- c) By telephone, then once the telephone conversation has been finished;
- d) Posted on the Company News Webpage, within one hour after it has been posted.

- The Client shall notify the Company immediately of any change in the Client's contact details.
- Transactions shall be confirmed by email on the next Business Day after the execution. If the Client has a reason to believe that the confirmation is inconsistent or if the Client does not receive any confirmation (though the Transaction was made), the Client shall contact the Compliance Department.
- On the first day of each month the Company shall send by email a statement which includes all Transactions during the previous month.
- Any telephone conversation between the Client and the Company may be recorded.
- Any recordings shall be and shall remain the sole property of the Company and shall be accepted by the Client as conclusive evidence of the Instructions, Requests or conversations so recorded. The Client agrees that the Company may deliver copies of transcripts of such recordings to any court, regulatory or government authority.

FREEZING OF ACCOUNT

- The Company may at its discretion proceed to freeze the account of the Client if it considers that documents received are not adequate and the Client fails to provide the documents within the deadlines advised by the Company.
- The Company has right to freeze the accounts in case of money laundering, suspicious cases, discretions in trading or any unlawful activities

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